

# From the Staff ...

### Major Lance M. MacLaughlin Executive Services Bureau



At the April Patrol Awards Ceremony and The MASTERS banquet, Colonel Sandra K. Karsten introduced us to Ms. Matilda Sonnen. Tillie, as she was called, became the first civilian hired by the Patrol in 1931. But, before becoming a Patrol employee, she was temporarily assigned to the Missouri State Highway Patrol from the Highway Department to help set up this new agency. Tillie assisted the new colonel, three captains, a personnel manager from the Highway Department, and two additional secretaries in reviewing the 5,000 applications for the First Recruit Class. From that temporary assignment grew 40 years of service and leadership with the Patrol. To honor her service and her example, the Patrol recently renamed its Civilian of the Year award after her. The first Matilda "Tillie" Sonnen Civilian of the Year award was presented on April 28, 2018. Throughout her career, Tillie acted as both leader and follower in striving to accomplish the Patrol's mission.

While the Patrol was formed in an era where Vision, Mission, and Core Values were not categorized, they were strongly held beliefs applied as practices. Our first colonel made sure every employee knew the mission of the new agency and how their conduct strengthened that mission. Today, we are able to look back over eight decades of honorable service to the people of Missouri. Doing so reminds us of why our organization was formed, strengthens who we are today, and guides us into our future.

This connection between past, present, and future is a concept attributed to President Abraham Lincoln in a book by Donald T. Phillips entitled, "Lincoln on Leadership." In a reference to Lincoln's Gettysburg Address, Phillips wrote, "When effecting renewal, Lincoln called on the *past*, related it to the present, and then used them both to provide a link to the future." (p. 166) We live in a time where days go by like minutes, and it can be difficult to focus on or even recall our true purpose. To ensure the future of the Missouri State Highway Patrol, it is important that we as individual employees, and an agency as a whole, look to and build for a strong future by what we do today, while drawing on the incredible foundation built by those that came before us. Like Ms. Sonnen, each current Patrol employee, regardless of position, title, rank, or tenure, is both a leader and follower striving to accomplish the Patrol's mission.

In helping to create policy; prepare, present, and execute budgets; or assist in developing and testifying on legislative matters, we in the Executive Services Bureau rely on each of your expertise. It is because of your professionalism, what each of you do and who you are, that we, as a bureau and an agency, are successful. When meeting with officials and addressing budget and legislative matters, those of us carrying the message do not create the positive results. It is all of you, through those day-to-day contacts with the public, who historically and presently continue to define the Patrol. It is that image that must be safeguarded. It is what Tillie Sonnen was so proud to be a part of establishing almost 87 years ago. This applies to *all* its people, because like Tillie, we are all challenged at different times to be both leaders and followers. As one of your fellow employees, I am proud to work with and on behalf of each of you.

Lance M. Mac Pany De

# The official publication of the Missouri State Highway Patrol

**Celebrating 50 Years Of News** 

# Patrol News

Michael L. Parson, Governor State of Missouri

Charles A. (Drew) Juden, Director
Department of Public Safety

Sandra K. Karsten, Superintendent Missouri State Highway Patrol

#### PATROL NEWS STAFF

Capt. John J. Hotz Managing Editor

> Cheryl Cobb Editor

Erin Center Design-Layout

Meghan Basinger Social Media

Chad Buschjost
Printing & Assembly

Brenda Campbell
Photography

#### TROOP REPORTERS

Troop A, Sgt. Collin Stosberg; Troop B, Sgt. Eric Brown; Troop C, Tpr. Dallas Thompson; Troop D, MVI III Skip McMillan; Troop E, Sgt. Clark Parrott; Troop F, Sgt. Scott White; Troop G, Sgt. Jeff Kinder; Troop H, Sgt. Jake Angle; Troop I, Sgt. Cody Fulkerson.

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The Patrol News is published by the Public Information & Education Division of the Missouri State Highway Patrol in the interest of all active and retired personnel. (573) 526-6115

SHP-862



### Volume 53 • Number 1

### **Missouri Approved For State, Federal Rap Back**

By Capt. Christopher S. Jolly, Q/CJISD

Missouri became one of three states in the nation approved for the Federal Rap Back program effective August 28, 2018, when Missouri House Bill 1350 took effect. The bill authorized both the Missouri and National Rap Back programs. Enrolling in the Rap Back program allows qualified entities in Missouri to receive ongoing status notifications of new arrests regarding those applicants under the entity's purview. Notifications are contingent upon the entity having submitted a fingerprint-based criminal record check on or after August 28, 2018, and would include arrests reported in Missouri, as well as from other states.

Examples of qualified entities eligible for Rap Back include: public and private schools; health care providers; childcare and eldercare providers; and city, county,

and state licensing agencies, which includes governmental employment and criminal justice employment for sheriff's departments, police departments, prosecuting attorneys' offices, and court personnel.

Rap Back is an answer to concerns about one-time criminal history record checks being conducted on persons in positions of public



House Bill 1350 authorizes Rap Back.

trust. With Rap Back, authorized entities can receive ongoing status notifications on criminal arrests reported to the state or FBI, but received after the initial processing of a fingerprint-based criminal record check request. In addition, enrolling applicants in Rap Back decreases the requirement to re-fingerprint for the same purpose and reduces the need for self-reporting.

The other states enrolled in Rap Back are Utah, which became a participating state on July 1, 2015, and Texas, which became a participating state on October 26, 2017.

### - Cover -

Trooper Brandon S. Gunby accepted the Superintendent's Award from (l) Lt. Gov. Mike Kehoe and (r) Col. Sandra Karsten.

## Patrol Provides First Ice Rescue Training

#### By Lt. Mike Petlansky, Q/WPD

While most people cringed when the weather forecast showed prolonged periods of freezing temperatures in late December 2017 into January 2018, Sergeant Dave F. Echternacht, Q/TND, welcomed the freezing conditions with excitement. It was an opportunity he'd been waiting for: It was time to host the Highway Patrol's first ice rescue class. Since the ice rescue class is dependent on mother nature, Sgt. Echternacht did not set a date for the course when the 2017 Academy training calendar was established. Instead, he gathered the names of marine troopers who were interested in attending the ice rescue course on short notice.

Once the forecast was right, he set the training for January 4-5, 2018. On the first day, troopers attended four hours of classroom instruction and equipment issue. Troopers spent eight hours on the ice the second day. Corporal John M. Sellers, Troop F, graciously volunteered his family's farm pond as our training facility. The training facility came with a tremendous host in Cpl. Sellers' father, Mr. Jim Sellers. Mr. Sellers opened his cabin to



High fives to the participants in the first Ice Rescue Class: (I to r, in the water) Lt. Mike Petlansky, Q/WPD, Tpr. Nic Greiner, Troop H, Tpr. Steven Washabaugh, Troop F, Tpr. Jonathan Conrad, Troop B, Tpr. Jacob Hardy, Troop F, and Cpl. Kurt Schmutzler; (I to r, sitting on ice) Tpr. Brandon Butler, Troop D, Sgt. Dave Echternacht, Q/TND, Tpr. Kellen Rapier, Troop I, and Cpl. John Sellers, Troop F.

us complete with a stoked fire, hot coffee, and warm hospitality.

Our ice rescue training program is certified through Dive Rescue International, which also certifies our swift water rescue training. We utilize the same equipment for both disciplines, giving our marine troopers additional training in their swift water gear.

Sgt. Echternacht, Cpl. Sellers, Trooper Brandon L. Butler, Troop D, and Trooper Kellen D. Rapier, Troop I, attended an ice rescue instructor course in Michigan in 2016, but due to a lack of ice, have been unable to provide the training till January 2018.



In this training exercise, a rescuer and victim are being pulled to shore via rope supplied from shore.

# Patrol Responds After EF-2 Tornado

By Sgt. Clark D. Parrott, Troop E

At approximately 6 p.m. on February 24, 2018, an EF-2 tornado struck the Malden and Matthews area of Southeast Missouri. This line of storms had spawned numerous tornadoes earlier in Northeast Arkansas. The tornado damaged or destroyed 66 homes and businesses in Malden. In Matthews, the Cotton Point Nursing Home sustained damage to its roof and numerous windows were blown out. Fortunately, there were only minor injuries and scrapes reported. Wind speed reached more than 100 mph. One fatality in Arkansas was attributed to the tornado. Troopers from Zones 8, 9, 10, and 11, the area CVETs, Troop E staff, and Troop E public information and education officer responded. Troopers immediately began the task of restoring calm, locating residents, handling media inquiries, and assessing damage in the area.



The Cotton Point Nursing Home sustained damage when a tornado ripped through Matthews, MO.

## **Communications Personnel Honored**

#### By the Communications Division

The 2018 Missouri Public Safety Communications Awards were presented on March 6, 2018, at the annual spring conference at St Louis Union Station. These awards honor outstanding performance from individuals within Missouri who provide and/or support the vital communications link between the public and emergency responders. The presidents of the Missouri Chapter of the Association of Public Safety Communications Officials, the Missouri Chapter of the National Emergency Number Association, and the Missouri 911 Director's Association choose winners from nominations submitted by agencies, supervisors, and peers.

Three members of the Patrol Communications Division were recognized at the ceremony.

#### Section Chief Brad W. Coffey Q/CommD Technologist of the Year

Section Chief Brad Coffey supervises a staff of 13 technicians throughout the state who are responsible for installation, maintenance, and repair of radio equipment at tower sites, troop headquarters locations, and in Patrol vehicles. He is the "go to" person whenever a technical issue arises from cell phones to tower sites, and from mobile radios to mobile command posts. Section Chief Coffey utilizes his vast knowledge of electronics, radio systems, and phone systems to diagnose any problem and formulate a solution.

#### Chief Training Operator Roger Martin, Q/CommD President's Award for Leadership

This award is presented for significant contributions to the public safety communications profession within the associations. Chief Training Operator Roger D. Martin served as president of Missouri APCO from 2010 to 2017,



Patrol employees (1 to r) Comm. Oper. III Patricia Limbaugh, Troop E, Chief Training Oper. Roger Martin, and Section Chief Brad Coffey, both Q/CommD, accepted 2018 Missouri Public Safety Communications awards.

and continues to serve as the Executive Council Representative to APCO International. He is also a co-chair of the Missouri Professional Training Partnership, which provides low or nocost education to communications professionals throughout the state. In his position as chief training operator, he facilitates the training and evaluation program for the Patrol's newly hired communications operators. Chief Martin conducts POST-certified radio operations and equipment training for recruits, the Patrol's field responders and radio staff, and outside agencies dispatched on the Patrol radio network. Also, he prepares and conducts continuing education training topics for communications operators and other Patrol radio users.

#### Communications Operator III Patricia J. Limbaugh, Troop E Telecommunicator of the Year

Comm. Oper. III Patricia Limbaugh has been instrumental in reviewing and building responder

training plans related to emergency medical response, Opioid overdose, and conductive electrical weapons. In 2017, she received accolades for her composure, professionalism, and ability to continue functioning at a high caliber during two officer-involved shooting incidents and while dealing with disoriented callers. Comm. Oper. III Limbaugh exemplifies the core values of the Missouri State Highway Patrol by providing strong, compassionate, and professional service to the citizens of Missouri.

Other professionals recognized during the ceremony were Kwabena Asante, Osage Beach - Director of the Year; Andrea Khan, Kansas City PD, Supervisor of the Year; Kima Burnett, Jasper County Emergency Services - George Major Trainer of the Year; and Jasper County Emergency Services - Team of the Year. Dan Rowden was recognized for more than 35 years of public safety service upon his retirement from St. Charles County Emergency Services in April 2018.

# Marine Troopers Attend In-Service, Prepare For Season

By Lt. Mike A. Petlansky, Q/WPD

During the first full week of March every year, the Water Patrol and Training divisions host Marine In-service. This year, all marine troopers split into two sessions for two days of training. Marine troopers also spent time catching up with one another and meeting new members of marine operations.

Marine troopers are required to pass a swim test each year, which consists of a 550-yard continuous swim, treading water for two minutes without using their arms, a timed event requiring retrieval of a 10-pound weight at a depth of 10 feet then swimming back the length of the pool, and finally diving and retrieving three rings at different distances and locations.

On this year's agenda was a twohour block of officer survival swimming, where troopers wear BDU uniforms with long sleeves and tennis shoes to swim laps. A wet uniform can add approximately 15 pounds of additional weight, and that's in addition to the weight of a fully equipped gun belt.

"I'd highly recommend all marine troopers attend the full two-day Survival Swimming course we provide," said Sergeant Dave F. Echternacht, Q/TND. "This provided our officers with a dose of the course and what to expect if they find themselves in the water unexpectedly."

In another section of the training, marine troopers had the opportunity to right a Mercury inflatable boat. The scenario was two troopers found themselves in the water, with their inflatable boat upside down. What do you do? Troopers quickly found using ropes and teamwork to be an easy fix. The boat they used during the training was one damaged from the spring floods of 2017.

Back in the classroom, Corporal Stacey L. Mosher, Troop F, adminis-

tered training on excessive noise laws and procedures for our new sound meters. Retired Captain Gary T. Haupt volunteered to teach four classes updating troopers on boat crash investigations. Ret. Capt. Haupt is an active instructor with the National Association State Boating Law Administrators (NASBLA) and will return in September to teach our officers a week-long Boating Crash Investigation course.

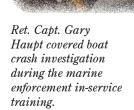
Sergeant Scott R. Richardson, Q/FOB, from Crash Team #3 made time

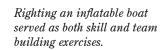
to update our officers on Boat Accident Reconstruction/Data Retrieval. He stressed the importance of capturing technological evidence to accurately document the boat and operator's actions leading to a fatality boating accident.

The in-service provided both refresher and new information to the marine troopers. Thank you to the Academy instructors who made it happen!

TROOPER FREDERICK F. GUTHES

MEMORIAL TRAINING TANK







Marine enforcement troopers took part in officer survival swimming during in-service.

# PERSPECTIVE

# 'It's About The Victims & The Teamwork'

Public Info. Spec. III Cheryl D. Cobb, Q/PIED

The Missouri Department of Public Safety names an "Employee of the Month" based on nominations from its various divisions. Its March 2018 award was presented to Sergeant Travis W. Hitchcock, Q/DDCC.

Sgt. Hitchcock is a criminal investigator assigned to the Division of Drug and Crime Control, the division called upon to serve and protect by investigating crimes against people and property. In this instance, the call for assistance came from the Lamar Police Department. They had responded to a home and decided that visit warranted further investigation. Their call led to Sgt. Hitchcock being assigned to investigate a sexual assault complaint. He coordinated the efforts of multiple jurisdictions and built a case resulting in the arrest of a violent sexual predator. Sgt. Hitchcock's investigation led to the identification of four additional victims previously unknown to authorities. Because of his thorough and complete investigation, the suspect was charged in two counties with a total of 36 child molestation-related charges.

My natural (journalist's) curiosity was piqued by that synopsis, so I asked Sgt. Hitchcock to talk to me. He agreed to do so, but stressed that the case was still being adjudicated and until the court case closed, there were boundaries for the conversation. That worked for me. He provided some background and showed his heartfelt respect for the victims in the case.

The original case involved a female juvenile's accounting of abuse by her step-grandfather. Sgt. Hitchcock worked on the case with Lt. John Randall with the Vernon County Sheriff's Department. The scope of the case expanded after Sgt. Hitchcock spoke to the Lamar police officer and connected



Sgt. Travis Hitchcock, Q/DDCC, stands between Col. Sandra Karsten (left) and DPS Deputy Director Gregg Favre (right) after accepting the March 2018 DPS Employee of the Month award.

the 2017 case to one from 2007, which was never prosecuted. He then spoke with the officer who investigated the 2007 case involving the same suspect. This conversation connected him with Captain Sonya Zinc-Groves with the Kansas City Police Department. (The 2007 case occurred in Jackson and Barton counties.) Due to these conversations, a solid team emerged. The cooperation among the three departments moved the case forward in a timely fashion and resulted in solid evidence and an arrest.

Sgt. Hitchcock explained when word of the Vernon County case reached the juvenile victim's aunt, one of the victims in the 2007 case, the woman felt compelled to come forward. During the investigation, both of the suspect's adult daughters indicated some of their friends, who had visited

them, may have been abused as well.

"These two women are as brave as can be," said Sgt. Hitchcock. "He [the suspect] did a lot of damage to these women. I don't know how anyone goes through something like that and comes out OK. After so many years of being molested by someone like that, there's a warped sense of relationships. These women need to be honored, not me. They did the tough stuff. That little girl was brave, too."

Sgt. Hitchcock said the abuse was also emotional and that some of the things the suspect had said during previous investigation motivated him to complete his investigation. The suspect was aware of the investigation regarding the juvenile case. However, he

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#### — Teamwork

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didn't know about the re-examination of the 2007 case and where it was leading the team of investigators.

After two and a half months of solid investigative work by the team, it was time for an arrest warrant. The investigators felt it would be safest to arrest the suspect at his place of employment in Kansas. Contact with the suspect's employer led to his being asked to come to a conference room. Sgt. Hitchcock, Capt. Zink-Groves, Lt. Randall, and a Bourbon County, KS, sheriff's deputy arrived and placed him under arrest.

"You have to remain focused on the end result when you interview someone like this," said Sgt. Hitchcock. "Is it hard? Absolutely. But, I want this guy to go to prison and I want the victims to heal."

On March 21, 2018, in the DDCC conference room, Sgt. Hitchcock accepted the DPS Employee of the Month award. Major Sarah L. Eberhard, Q/CIB, read the nomination at the presentation and Colonel Sandra K. Karsten congratulated him and presented him with a colonel's challenge coin. Members of his command and DPS Deputy Director Gregg Favre commended him for his dedication and excellent investigative work. "While many would think that Travis went 'above and beyond' in this case, that is not accurate. Instead, that is how he has always done business—by making sure all bases are covered and going well beyond what would normally be expected," said Captain Paul D. Kerperin, Q/DDCC.

"I'm honored. I'm humbled," said Sgt. Hitchcock. "But, I feel a little guilty. I'm one of many. Every single person in my unit would have done the same thing. This is special, significant to the victims. But, we do this all the time. I'm not the only one who does it. Everyone I work with would have treated the case the same way. They have compassion, they are tenacious, and they treat cases with dignity. I'm

not special. The two victims deserve honor because of their courage to survive over the years and to come forward. Capt. Zink-Groves did so much in Jackson County; Lt. Randall in Vernon County. An investigation is a team of people. The stronger the team and the more work done as a team, the faster the investigation is completed. We were constantly talking to one another. We all got along well and communicated well."

"We couldn't sit through the interviews with these victims and not be motivated," he continued. He said the team they developed gave the victims confidence to cooperate and help with the investigation. He expects their cooperation to put this suspect in prison for a long time.

"There are some cases where

when you hear what happened to the victims, it's etched on your soul," said Sgt. Hitchcock. "What you hear doesn't ever leave you. It's good motivation to work together with other departments and to get the bad guy. This should not be about me. This should be about these two women who had the courage to come forward and stay the course. There are no words in the English language to describe what they went through. It should also be the teamwork. This wasn't the Travis show."

Congratulations, Sgt. Hitchcock, on a successful investigation, and thank you for the way you handled this case for these victims.

(Thank you to Sgt. Shawn Griggs, Q/DDCC, for his assistance with this story.)

### **Wounded Warrior Family Support Visits GHQ**

By Capt. John J. Hotz, Q/PIED

GHQ employees welcomed Wounded Warriors Family Support to the complex on May 4, 2018. This support group raises money and awareness for veterans who have been wounded in action. They stopped by as part of their 9th annual High Five Tour highlighting a 2018 Ford F-150 Raptor modified for a double amputee. The pickup travels through the lower states and people sign the truck and write messages of support for veterans. At the end of the tour, representatives of Wounded Warrior Family Support donate it to a veteran double amputee. Patrol employees were invited to see the truck and its modifications.

The Wounded Warriors Family Support website can be found at https://wwfs.org. Those who are interested in the High Five Tour can learn more here: https://www.wwfs.org/high-five-tour. They are listed as a better business bureau accredited charity.

Thank you to all the employees who took time to see the pickup and support this cause.



# Area Students Experience The Patrol

#### By Sgt. Eric F. Brown, Troop B

On Saturday, March 10, 15 Troop B area high school students representing 14 high schools completed the 2018 Troop B Missouri State Highway Patrol Student Alliance Program. The program was conducted at the Troop B Headquarters in Macon, MO, on Saturday, March 3, and Saturday, March 10. During the two-day program, students were familiarized with many duties performed by a Missouri state trooper, and participated in hands-on activities such as firing a Glock pistol and stop and approach. Several of the participants were interviewed by reporters from two area television stations who attended parts of the class. The students heard presentations from several members and civilian employees of the Patrol. Most of the students favorite part of the program was firing the Glock pistol on Troop B's indoor range. The program, which targeted juniors and seniors in high school, provides an opportunity for interested individuals to learn more about law enforcement and the Missouri State Highway Patrol. Each participant was presented a certificate of completion





These students experienced a part of the MSHP at Troop B's Student Alliance Program.

and a Missouri State Highway Patrol T-shirt.

Most of the students who came to the class expressed an interest in working in the field of law enforcement. One student, Tyler Kidd, had an additional reason for attending the class. Tyler was involved in a car crash when he was in the first grade. He sustained life-

threatening injuries in the crash.

"Thanks to the Highway Patrol being on the scene before EMS, I'm actually standing where I am today," said Tyler. "I just wanted to give back."

Cpl. Darren Mueller talks with a student about firing a weapon during the Student Alliance Program.



Tyler Kidd talks with a reporter from KHQA-TV from Quincy, IL.

Tyler credits the care he got from a Missouri state trooper with saving his life. The Student Alliance Program provides the Missouri State Highway Patrol an opportunity to touch the lives of young people and encourage them to pursue a career with our agency. It also serves as a reminder to all of us as to why we continue to serve our communities.

# Top 10 Enforcer Luncheon Recognizes Outstanding Work

Public Info. Spec. III Cheryl D. Cobb, Q/PIED

Colonel Sandra K. Karsten and the Patrol's Command Staff welcomed the agency's Top 10 Enforcers to General Headquarters on April 3, 2018. These employees attended a luncheon and accepted congratulations for their outstanding work in 2017. The Top 10 Enforcers included the top 10 troopers statewide in DWI arrests, felony arrests, controlled substance arrests, and the top trooper statewide in BWI arrests. This is the first such recognition luncheon held. Each award recipient and one troop staff member were invited to attend.



Luncheon attendees pose for a photo after the awards luncheon.

# This Little Piggy Got A Hog

#### Public Info. Spec. III Cheryl D. Cobb, Q/PIED

Asst. Chief Oper. Paula J. Price, Troop F, doesn't remember it being very busy May 31, 2018, when the call came. She alerted troopers to a rollover tractor-trailer crash involving 2,000 piglets on Missouri Highway 42 in Miller County. Most remained in the trailer, and were offloaded to a second trailer that came to the scene. She couldn't help but picture lots of piglets running around with troopers trying to catch them. Fortunately, no piglets were injured in the crash.

Trooper R. Mike Malone, Troop F, was one of the officers who responded to the scene. "Upon arrival, we were met by several piglets running around.

While assisting with traffic, I found one running along the fence line. I called him Rolo, short for rollover. "Yes, we gave the piglet a nickname. Rolo appeared to be upset from the crash. I decided to pick him up and comfort him before loading him into a nearby trailer. I gave him a scratch on the belly just in time to notice everyone's phone out and snapping photos."

Tpr. Malone said little Rolo calmed immediately.

The picture was shared, of course. "I was turned into a meme by a deputy's wife," said Tpr. Malone. The meme included the picture with this



Tpr. Mike Malone, Troop F, calms a piglet after the tractor-trailer in which it was being transported crashed.

short verse, "This little piggy went to market. This little piggy stayed home. This little piggy got caught by the one and only Trooper Malone!"

# Above & Beyon Patrol Honors 17 At Annual Awards Geremony

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

The event began with Cpl. Alex H. Michajliczenko, Troop C, using his trooper voice. You know the one: calm, in command, professional. After the emcee gave him the signal, Cpl. Michailiczenko spoke softly, directing the Troop C Color Guard as it first presented then posted the colors. The almost 300 people in the audience stood and covered their hearts, and remained quiet enough to hear him. Tpr. Orry R. Baker, Troop C, sang the national anthem, his patriotism evident in his clear, tenor voice.

Once the meal came to a close, it was time to celebrate the honorable and often brave actions of 17 employees at the Patrol's 28th Annual Awards Ceremony. Colonel Sandra K. Karsten presented 11 Lifesaving Awards. Employees treated traumatic injuries, heroin overdoses, and choking victims; provided cardio-pulmonary resuscitation; and pulled a driver from

a burning vehicle. In each instance, they assessed a stressful situation and calmly applied their training. A Meritorious Service Award recognized a trooper who attempted to stop a vehicle, engaged in a short pursuit, was fired upon, then took part in the manhunt to apprehend the three convicted felons in the vehicle, all of whom had outstanding warrants.

Col. Karsten presented the first Matilda "Tillie" Sonnen Civilian of the Year Award to Supply Manager II Christopher L. Terry, Q/BPD. In her remarks prior to presenting the award, Col. Karsten explained that the award being renamed to honor Tillie, who served six colonels and three acting colonels during her career. Tillie worked for the Patrol from the first days of the agency until retiring in 1971. Corporal Dwade F. Isringhausen, Troop C, accepted the Benjamin Oliver Booth Officer of the Year Award.

> The colonel presented two Valor awards, accepted by Sergeant Kurt C. Merseal, Q/TND, and Corporal Bryan S. Silverthorn, Troop I.

Ms. Mary Paulsell,

Sgt. Kurt Merseal, Q/WPD, and Cpl. Bryan I. accepted Valor awards from Col. Sandra Karsten accompanied by family.



Ms. Mary Paulsell, president of Central Missouri Honor Flight, shared stories of veterans and the peace honor flights give them.

president of Central Missouri Honor Flight, gave the keynote address. She described the group's formation and success since 2008. They hoped to sponsor one flight that first year, and ended up sending seven groups of veterans to Washington, D.C. Since that time, Central Missouri Honor Flight has raised nearly \$4 million and sent 51 flights.

"We've heard over the flights how this experience has restored veterans to fullness, contentment, and pride they deserve," said Ms. Paulsell. "We never anticipated this. We were so busy attending to the details that it didn't occur to us the flight was having this kind of impact ... until a WWII veteran from South Central Missouri who had been in the Pacific went on honor flight. Then, he called us three weeks later to tell us, 'I just wanted you to know I really enjoyed that and I'm sleeping like a baby. For 64 years, for every single night I'm in hand-tohand combat with the Japanese and I

Silverthorn, Troop

Continued on the next page.

### — Awards

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wake up screaming. But, I came home from that honor flight and I slept. And, I haven't had a single nightmare since that honor flight.' To a person, everyone who has shared with us after a flight says they have gone down a path to peace."

"It's a blessing beyond imagining ... to have done this for one veteran. Having done it for 3,200 veterans is immeasurable." Ms. Paulsell told the audience what Central Missouri Honor Flight volunteers do has no price. "I know some of you have been involved in our flights. The escort home by the Patrol is a remarkable service. Veterans say, "Those troopers, those bikes, those police ... everyone is out there in the middle of the night for us!" They can't believe it."

One veteran told Central Missouri Honor Flight volunteers that during the war, his duty was to escort the bodies of dead soldiers home. One day, he learned his best buddy from high school was one of them. He sat next to his buddy's casket on the transport flight. "I never got over it," he explained. "When I went on the honor flight I found his name on the wall. I heard him tell me it was OK that I could let him go. I still miss him, but I'm at peace."

"It was an amazing evening with an outstanding keynote speaker," said Cpl. Bryan Silverthorn, Troop I. "The Honor Flight is a wonderful organization for our veterans." Cpl. Silverthorn said he was deeply humbled to receive the Valor Award and praised The MASTERS' support for the members and their families as being a critical asset. "I can't thank them enough."

> Tpr. Ryan Windham, Troop E, accepts the Meritorious Service Award from Col. Sandra Karsten.





Congratulations to each of the award recipients! Pictured are: (front row, l to r) Col. Sandra Karsten, Sgt. Christopher Turner, Q/GD, Tpr. Zachary Harrison, Q/GD, Tpr. Brian Siercks, Troop A, Cpl. Mark Mason, Troop D, Tpr. William Crose, Troop B, Tpr. Michael Bradley, Troop B, Sgt. Kurt Merseal, Q/WPD, and Cpl. Bryan Silverthorn, Troop I; (back row, l to r) Tpr. James Sauer, Q/GD, Tpr. Nicholas March, Troop F, Supply Mgr. II Chris Terry, Q/BPD, Tpr. Ryan Windham, Troop E, Cpl. Dwade Isringhausen, Troop C, Capt. Steve Ferrier, Troop C (accepted awards for Mr. Brian Hulsey and Tpr. Mark Hedlund, both Troop C), and Capt. Paul Kerperin, Q/DDCC (accepted awards on behalf of Lt. Steven Wilhoit and Sgt. John Ashby, both Q/DDCC).

# DE Sprv. Ashby: I Have Loved The Job

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

DE Supervisor Myla E. Ashby, Troop C, remembers taking her driver's test as a young person. "There were a lot of men. You didn't see women driver examiners then," she said. The stories among the prospective teenage drivers were similar to the ones that circulate now: This examiner is harder than that one. She passed her first driver examination, missing one question on the written test and earning a 92/100 on the driving portion. "When I started here, I remember thinking, 'I shouldn't have gotten a 92!"

In 1998, Myla, who is married to Sergeant J. Scott Ashby, Q/DDCC, was working as a dispatcher for Franklin County. Their oldest daughter was about to enter kindergarten, and they were expecting their second child. Both of their positions involved changing shifts, which added to the juggle of family and career.

"My husband came home and asked what I thought about being a DE," said Myla. "I was eight months pregnant when I interviewed; I couldn't start right away. I didn't think there was any way they'd hire me; then I got hired. I have loved the job. The Patrol is a very caring organization and the division itself has been wonderful."

The years have brought a myriad of changes and experiences. Prospective drivers and those re-testing range from being joyful to downright nasty. Sometimes she's hugged, other times she isn't.

"I've been hugged—sometimes after passing the first time and sometimes after several tests. Sometimes they ask and other times they throw themselves on you," she laughed. "Lot of times, parents want to take pictures." She's even been asked to be in a selfie. "Applicants ask quite often to take a picture."

"There's a lot of responsibility that comes with driving," said Myla. "But you want them to be comfortable." She



Presenting (l to r) the traveling driver examiners of the North Zone: DE III Britni Perkins, DE III Mary Hollmann, DE Sprv. Myla Ashby, and Exam. Monitor Jan Poertner (retired DE III).

explained that driver examiners are usually the first law enforcement-related contact with whom applicants have. "People test differently. Some are stressed, some are relaxed. The test is the same, but you can't control the weather or traffic," she said. "There are a lot of things we can't control. We can talk to them and try to make them as comfortable as possible. We try to make sure we don't stress them out more than they were when they came in."

She said when she was working in Troy, MO, she went out to the car with a guy and he said he was hoping he didn't get her. But, after the test, he said, "You weren't that bad at all." Gee, thanks.

When people don't pass, they are very upset. Understandably so. But, there are times when the failed driver's response is exceptionally harsh. One guy told a driver examiner that he was going to kill himself and leave a bloody handprint on the suicide letter for her.

Myla said there are occasions when an applicant pulls into the park-

ing lot and bumps the car they park near.
"They don't pass when that happens. And, the parents ask, 'So, they don't pass?" Myla sighs. "One hit an iron lamp post and knocked it down, and the parent asked, 'Is that all they did?"

She said the majority of drivers do pass the test and it is a happy moment, especially, "When you root for a kid who has been trying and trying and finally gets it."

Some tests are more stressful for the driver examiner and it's a relief to be back at the DE station.

Those times are when, "You feel like you definitely have an angel on your shoulder."

Applicants from 15 to 90 years old arrive at the DE station on any given day. There are new drivers, drivers who want to upgrade their license, or drivers who are testing for motorcycle or commercial vehicle classifications.

The hardest tests usually involve cited drivers, those who have been directed to come in for a driver's test. Either someone has reported them or they've been stopped. A review board has determined what part of the driving test they have to retake.

"These drivers are often elderly and feel like you are taking away their last bit of independence," said Myla. "Sometimes they pass and you're rooting for them. You get some cited drivers who are really angry or mean. We don't know why they are cited. We just know they brought us a letter from the DOR and what test we are to give them." Myla said a cited driver has three opportunities to test. If they

Continued on the next page.

— Ashby

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need the third attempt, it is Troop C's practice to have a supervisor administer the third and final possibility.

Myla explained that the everyday applicant also has three testing opportunities to pass. "They can have more, but they have to go to DOR for four and more. They take a form from the driver examiner explaining the tests taken and why they failed. They then have to get a form from DOR with permission to take the test again. DOR can require driving time with an instructor or parent before an additional test." Myla said only DOR takes a driver license away; the Patrol's driver examiners only provide reports.

Things have changed since Myla began testing drivers. Myla said the graduated driver license law made their job easier. "Before, you could take your test and get your license that day. With the graduated driver license, you can get a permit at 15 and have an entire year to practice with a grandparent or parent," she said. "So, you're not out there driving with your 17-year-old friend. You have an entire year that you're driving with an adult. By the time they come to take their test, they have some basic skills down." She feels the young applicants are better drivers since the graduated driver license law went into effect.

To parents or grandparents teaching a young person to drive, Myla reminds them, "When you're teaching your child, you're starting from scratch. Of course, your own children don't listen as well as other kids do."

The use of iPads and computers to take the written test have made that process less time consuming. She said applicants can request to take the test on paper and she's surprised by how many young drivers choose that method. "The iPad shows you when you miss a question, and shuts down if you miss too many to pass. I think seeing how many they've missed already messes with them."

She admits the driver examiners were a little skeptical of using the iPad format. However, being able to use a backspace to correct an error in the final paper work won them over. "With the paper forms, if you make a mistake, you have to re-do the entire form. We love the backspace button."

Is there ever a time when an applicant is not allowed to take the driving portion of the exam? Myla said only a supervisor can reject riding in a vehicle and that it would be for safety reasons. "We can put our rain coat down on a dirty seat. But, if the seat belts don't work properly, or there is a crack in the windshield in the line of vision we would turn it down. Another example is that the door handle has to operate from inside and outside for both driver and passenger."

She says one of the surprising things about the vehicles people take tests in relates to the old adage, "You can't judge a book by its cover."

"You could walk out to a fancy car and you get in and it's dirty ... food, dog hair ... really dirty. Or, you walk out to an older car and it's immaculate."

"Things are so different when you sit on the passenger side, rather than when you're in control of the car," said Myla. "You have to learn how to judge things from the passenger side, learn the fine line of when to stop someone from doing something dangerous and when it's a teaching moment. If we have to intervene, it's to keep them from do-

ing something that would cause a crash or potentially cause injury to someone." If a driver runs a stop sign or drives in a manner to cause a traffic crash, that stops the test, she said. Drivers must earn at least 70 percent to pass the driving test.

After a test, when the vehicle is safely parked back at the driver examination station, the examiner will review the results with the driver. If it's a teenage driver, the parents will be included in the conversation.

"The biggest thing people get confused about is the paper we give them saying they passed the test," says Myla. "They have to go to DOR to get the license. You aren't legal to drive on the paper we give you."

Myla said she closes each test with encouragement, telling the new driver, "When you leave here, drive just like you did today all the time."

Myla is presently the supervisor for a traveling crew assigned to Troop C. Her traveling crew administers tests in a different town each day. She's been known to visit area schools to explain the driving test to prospective drivers, too. Myla serves as an instructor for driver examiner training. She said she appreciates when the Public Information and Education Division sends a representative to the training to show the class "Don't Violate the Trust."

"That video is great for making a point!"

Myla says over the years, she's worked with great people, and as a supervisor she's, "a big believer in leading by example."

"I'm not going to ask someone to do something I wouldn't," said Myla. "Whether it's hot or it's raining, I'm right out there with them."



Exam. Monitor Jan Poertner (who is also a retired driver examiner) and DE Sprv. Myla Ashby (foreground) check in applicants at a driver examination station in Troy, MO.

# Congratulations On Your Detirement!

# Llona C. Hance MVI III Troop I

Retired April 1, 2018. 23 years, eight months of dedicated service.



# Tom W. Hollis Jr. Chief MVI

Troop D

Retired April 1, 2018. 31 years, seven months of dedicated service.





## **Bryan G. Parrott**

Sergeant Troop A

Retired April 1, 2018. 22 years, six months of dedicated service.



## Jeff M. Phillips

DE III Troop C

Retired April 1, 2018. Seven years of dedicated service.



Retired April 1, 2018. 25 years, four months of dedicated service.



## **Becky L. Dunlap**

DE III Troop H

Retired May 1, 2018. 12 years, 11 months of dedicated service.





**Becky L. Eagan** 

Trooper Q/GD

Retired May 1, 2018. 21 years, four months of dedicated service.



### Mark R. Stamps

Sergeant Troop C

Retired May 1, 2018. 28 years, four months of dedicated service.

# **Troop F Hosts Retiree Breakfast**

By Sgt. Scott B. White, Troop F

Patrol employees hold the agency's retirees in high esteem, and enjoy opportunities to meet. Troop F held a breakfast for its retired members and employees on April 19, 2018. Captain

Michael F. Turner hosted Troop F's second annual breakfast honoring retirees, welcoming 30 of them. Counting active and retired employees, the group numbered more than 55 people

present to enjoy breakfast prior to the monthly sergeants' meeting. Current and former employees shared stories, photos, and a meal during a great morning of camaraderie.



We had to snap a photo before they left. The retirees who attended are (1 to r, in bunches) former Capt. Charles Jackson, Ret. Bldg. & Grnds. Maint. Sprv. Raymond Holtmeyer, Ret. Lt. Greg Mason, Ret. Sgt. David Spurgeon, Ret. Sgt. Tom Scott, Capt. Mike Turner, Ret. Sgt. Scott Pauley, Ret. Lt. Phil Ahern, Ret. DE Chief Dena Geist, Ret. Capt. Tim Hull, Ret. Sgt. Roger Shikles, Ret. Lt. Harold Stanfield, Ret. Lt. Tom Halford, Ret. Sgt. Mike Engelbrecht, Ret. Sgt. Larry Long, Ret. Sgt. George Payne, Ret. Capt. Terry Luikart, Ret. Sgt. Tom Breen, Ret. Sgt. Cpl. Gentry, Ret. Sgt. Jerry James, Ret. Chief Telecom. Eng. John Trabue, Col. Sandra Karsten, Ret. Sgt. Charlie Zang (obscured), Sgt. Leo Charlie Hammond, Ret. Sgt. Ron Hedrick, and Ret. Maj. Donald Schmitz. [Not pictured but attending: Ret. Clerk Typist III Donna Hartman, Ret. Col. Bret Johnson, Ret. Capt. Gene Vaughn, Ret. Sgt. Mike Stone.]



# End Of Watch

Sergeant Benjamin O. Booth, 35, and Boone County Sheriff Roger Wilson died in the line of duty on June 14, 1933. Sgt. Booth and Sheriff Wilson were working a roadblock in Columbia, MO, during a search for two people suspected of a Mexico, MO, bank robbery. The driver shot Sgt. Wilson, who died at the scene. As Sgt. Booth struggled with the passenger, the driver shot him, causing him to lose his grip. The passenger then retrieved a weapon and shot Sgt. Booth again. Sgt. Booth died on the way to the hospital.



# Students Test Their Skills

#### By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

The Patrol conducted the crime scene and criminal justice scenario competition segments of SkillsUSA on April 6, 2018. This was the first time the agency has hosted this program, which fosters person, workplace, and technical skills grounded in academics. Employees assigned to the

Division of Drug and Crime Control, Public Information and Education Division, Career Recruitment Division, Crime Laboratory Division, and Troops B, F, and I facilitated the program and served as judges. Eighteen teams from 11 schools took part in the crime scene investigation competition, where students investigated a crime scene, wrote their report, then took a written test. Nineteen students took part in the individual competitions that involved two different traffic stops, a minor traffic crash, a Terry stop, an emotionally disturbed person, and a missing person call.





Students investigate a mock crime scene in these photos.



Making an "arrest" was part of the SkillsUSA competition.



When this student "called" in information using the patrol car radio, he was assessed by the two troopers. One of the troopers "answered" his radio call as part of the competition.



A student is evaluated by two troopers at a mock traffic stop.

### **Mark Your Calendar!**

This year's annual Patrol employees/retirees softball tournament will be October 6, 2018, in Oak Grove, MO. Gather your team and start practicing! USSSA rules; any bat except Senior League. More details to follow. Sgt. Adam V. Dillon, Troop A, is coordinating the event.

A leader must lead, but also be ready to follow. They must be aggressive, but not overbearing. A leader must be calm, but not robotic. They must be confident, but never cocky. A leader must be brave, but not foolhardy. They must have a competitive spirit, but be a gracious loser.

 Jocko Willink, American podcaster, author, and retired United States Navy SEAL.

# Looking Back ... in the Patrol News

#### 10 years ago

May/June 2008 — The issue highlighted the Missing Person's Unit and included a story about winners of the 2008 National Missing Children's Day Poster Contest. 15 CVE inspectors graduated from training. Criminalist III Jason W. Crafton, Q/CLD, earned certification in firearm examination and identification by the Association of Firearm and Tool Mark Examiners.

#### 20 years ago

May 1998 — A photo of Sgt. Charles G. Zang graced the cover. He was shown trying to convince a donkey to be a team player in a basketball game fundraiser.



#### 30 years ago

June 1988 — The Uniformed Safety Education Officers' Workshop took place in Branson, MO. They welcomed 139 registrants representing 19 states and province of Ontario. The Patrol served as host of the workshop.

#### 40 years ago

May 1978 — One article told the history of the Missouri Driver License. In 1903, a law required every person who operated "any automobile propelled by steam, gasoline, or electricity or any other motive power" to obtain a license from either the county or municipality in which the automobile was operated. In 1907, House Bill 251 amended this law so that "automobile driver licenses" were issued by the Secretary of State, cost \$2, and were valid for one year.

#### 50 years ago

June 1968 — The Patrol responded to riots in Kansas City a few months prior (April), which was covered in this issue. Appreciative letters from businessmen and the public were printed. The colonel used his column to commend the detail. Troop A provided a story about the 10 days troopers were assigned to protect and serve during the riot. At its peak, the detail included approximately 200 troopers.

# Students Learn Swiftwater Rescue Techniques

#### By Lt. Mike A. Petlansky, Q/WPD

The Academy conducted a Swiftwater 1 class April 9-12 at Pomme de Terre Lake. This course teaches students the skills necessary to rescue persons in swiftwater conditions. The course also teaches students how to affect a self rescue if the rescuer becomes the victim. Topics included how to read the river, river hydraulics, rescue knots, strainer drills, boat operation techniques, boat rescue techniques, team drills, etc. This particular class included marine enforcement troopers and members of the Smithville Area Fire Protection District. Jefferson City Fire Department, and Polk County Fire Department. Fourteen students attended the Swiftwater 1 class. Sgt. David F. Echternacht, Q/TND, served as the lead instructor. A big thank you to Sgt. Jason M. Pace and Sgt. Scott B. White, public information and education officers for Troop D and Troop F, respectively, for inviting the media to capture this intense training. Reporters from Fox5 in Springfield, MO, the Lake News online, and The Index in Hermitage, MO, covered the training.



Swiftwater rescue trainer, Tpr. Billy Cole, Troop A, demonstrates swiftwater boat operations.



Students practice moving a rescue boat using the high line.



A group practices making a rescue. The first person acts as an anchor (facing backward) while the line moves to rescue a stranded "victim."



Swiftwater 1 Class of 2018 paused for a group photo during training.



Taking a leap of faith: Each student enters the swiftwater and must maneuver themselves to safety.

### — Swiftwater

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Tpr. Adam Rice, Troop D, takes his first breath after resurfacing from a jump into the Pomme de Terre



Lt. Mike Petlansky, Q/WPD, speaks with a reporter from Springfield, MO.

# Patrol History Trivia

Editor's Note: This year marks 85 years since Sgt. Benjamin O. Booth was killed in the line of duty on June 14, 1933. In this column, we remember Sgt. Booth's skill as an investigator and his commitment to serving and protecting Missouri's citizens.

#### By Cpl. Ernie M. Raub, Troop F

On Saturday evening, May 13, 1933, Mr. and Mrs. Noble Brown went from their home near Bucklin, MO, to shop in Marceline, MO. Upon their return trip, Brown became angered at his wife, choked her, then beat her head with an engine crank. With his wife in a semi-conscious state, Brown drove east to Macon, MO, then south to Moberly, MO, to Missouri Highway 22.

At 4 a.m., May 14, about a quarter mile west of Sturgeon, MO, he pushed his wife from the car as he drove down the road at 35 mph. He then rapidly went east into the Troop C area. After his car's generator burned out, Brown wired himself into the car with the spring from the rear seat. When he was discovered later in the morning, he reported that he and his wife had been abducted, he had been forced to drink a drug, and he remembered nothing else.

Before she died three days later, Mrs. Brown as able to faintly whisper to investigating officers that her husband was her assailant. Following an investigation by Major Lewis M. Means, Troop B, Sergeant Ben Booth, Headquarters Troop, and Boone County Sheriff Roger Wilson, Brown confessed to his crime and was incarcerated awaiting trial in Linn County.

This was to be the last major investigation conducted by Sgt. Booth and Sheriff Wilson, but they saw it come to a final disposition when exactly one month after the crime, Noble Brown was sentenced to life in the Missouri State Penitentiary. The following day, Sgt. Booth and Sheriff Wilson were killed by gunmen at a roadblock where they were watching for bank robbery suspects. Major Means then assumed the duty of investigating the murders of his former associates.

(This article was originally in the January 1984 issue of the Patrol News. Captain Raub is now retired.)

# The Conclusion



Francis McNeeley pled guilty and George McKeever was convicted in a jury trial for the murders of Sheriff Roger Wilson and Sgt. Ben O. Booth. McNeeley was sentenced to life in prison and served 12 years before being released. He died in 1991. McKeever was sentenced to death by hanging. Col. B.M. Casteel personally escorted McKeever to the gallows on December 18, 1935 in Fulton, MO, where the trial had taken place. After climbing the 13 steps to the gallows and being asked if he had anything to say, McKeever, who had just previously admitted for the first time that he had been at the scene of Sgt. Booth's murder, said, "Well, folks, you see me standing here. I forgive all who have done me any harm, and I hope those that I have harmed will forgive me as I am about to leave this earth."

(And Then It Happened by Ret. MSHP Sgt. George Grazier, 2007.)



# Honoring Our Heroes' Sacrifices

# Missouri Holds LE Memorial

By Public Info. Spec. III Cheryl D. Cobb, Q/PIED

Construction on the Capitol necessitated this year's Missouri Law Enforcement Memorial service be held in the Governor's Gardens. The location provided a beautiful backdrop for this solemn affair. Each family of a fallen Missouri hero was escorted to a wreath where they added a carnation honoring the family's sacrifice. Troopers from around the state served as escorts to families of the fallen officers. Troop F's Honor Guard provided a 21-gun salute and speakers recognized the sacrifice made by Missouri's fallen officers.

Eleven of the Patrol's 31 hero families were represented at the ceremony, and placed a carnation in the wreath. After the memorial, the Missouri State Troopers Association sponsored a luncheon for the Patrol's families and officers able to attend.

This year was especially poignant with the families of fallen Sergeant Benjamin O. Booth and Boone County Sheriff Roger Wilson making the trip to Jefferson City. The Patrol arranged escorts for both families during the memorial ceremony. June 14, 2018, marked 85 years since these two courageous heroes lost their lives in the line of duty while working a road block together. Sgt. Booth was the first trooper to die in the line of duty. He was survived by his wife and two children. Four of his six grandchildren and a few additional family members attended the 2018 law enforcement memorial ceremony.

"It was an honor to meet the two families and see them interact," said Lt. McCullough. Lt. Justin L. McCullough and Sergeant Matt J. Broniec, both Troop F, escorted the Booth family throughout the memorial events. "To think that their grandfathers served and protected the citizens of Missouri together and then made the ultimate sacrifice together ... For the Booth family to meet the family of the man who died with their grandpa had to have been an

interesting experience for them."



Tyler Newton places a carnation into the memorial wreath in memory of his father, Tpr. Michael L. Newton (eow 5/22/2003). His grandparents, retired Building and Grounds Maintenance Sprv. Garry J. and Mrs. Bobbie Newton accompanied him. Troop I officers escorted the family.



The Governor's Gardens provided a beautiful place for Missouri's Law Enforcement Ceremony on May 5, 2018.



Lt. Julie A. Scerine, Troop C, and Sgt. Eric F. Brown, Troop B, escorted Mrs. Deborah L. Tatoian and Mr. Max Tatoian during the memorial ceremony. The Tatoians were honoring their husband/father, Tpr. Ralph C. Tatoian (eow 4/20/2005).





### Lloyd R. Roberts



Lloyd R. Roberts, 90, died peacefully at his home on March 30, 2018. Lloyd was born on May 1, 1927, in Rea, MO. Lloyd served in the U.S. Navy at the conclusion of World War II, and was honorably discharged as a seaman first class in 1946. He farmed with his dad until being appointed to the Missouri State Highway Patrol's 14th Recruit Class on October 4, 1953. Lloyd retired in 1982, as a zone sergeant in Clay County after 29 years of dedicated service. He is survived by his wife, Cynthia, two children, seven grandchildren, three great-granddaughters, and other family members and friends. To learn more about Lloyd's life, visit the Park Lawn Funeral Home website at http://parklawnfunerals.com. The Patrol family extends its sincerest condolences to the Roberts family.

# Charles S. Brown



Charles S. Brown, 62, of Union Star, died on March 5, 2018. Charles was born on April 24, 1955, in St. Joseph. He worked for 31 years as a commercial vehicle enforcement officer for the Missouri State Highway Patrol, retiring September 1, 2010. Charles is survived by two sons, a daughter, four grandchildren, four brothers, six sisters, 17 nieces and nephews, and numerous other family members. To learn more about Charles's life, visit the News-PressNow website at http:// wwwnewspressnow.com. The Patrol family extends its sincerest condolences to the Brown family.

# ~Thank You~

Thank you for the support our family has received far and wide across the state from the Patrol family. These past difficult days would be nearly impossible without your care. So many expressions of kindnesses have touched all of us deeply. We love you all and are so proud to be connected to such a fine organization. Our door is always open at the crossroads of U.S. Highway 40 and Interstate 70, and welcome your visit anytime.

Thank you!

Mrs. Alyce Bava, mother of Tpr. James M. Bava (EOW August 28, 2015)

Thank you to current employees and retirees for the prayers, cards, and expressions of sympathy during the loss of my father-in-law. Your kindness and support meant so

> Sincerely, Ret. Desig. Prin. Asst. Carla Bruemmer

# Sympathy

Our deepest sympathy goes to the following personnel who have lost a member of their family:

Ret. Sgt. Ronald E. Rudder (wife)

MVI II Kevin W. Mathes (A) - grandmother

DE III Teresa L. Darrah (A) - father-in-law

Ret. Admin. Ofc. Support Asst. Sandy A. Stroud - father

Criminalist III Sarah A. Brown (Q/CLD) - grandmother

Tpr. Justin E. Lacy (C) - grandfather

Ret. Chief Radio Tech. Brian D. Douglas - brother

DE III Virginia K. Estes (A) - brother

Chief Tech. Dave S. Byington (E) - brother

Ret. Buyer II Pam S. Haslag - mother-in-law

Lt. Amy E. Reynolds (E) - brother

Tpr. Marc R. Ashby (E) - brother

Cpl. Jason A. Ashby (C) - brother

MVI Sprv. Joe W. Eldred (B) - grandmother

Tpr. Michael K. Eden (D) - grandfather

DE Sprv. Sharon A. Shively (B) - father

Ret. Capt. John W. Elliott - father

Sgt. Erik L. Hurst (A) - father Procurement Officer II Darrell J. Taube (O/BPD) - mother

Special Asst. Becky S. Taube (Q/CJISD) - mother-in-law

Ret. Sgt. Donald G. Gathright - wife

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### —The Masters' Corner—

# **Sgt. Hollingsworth: Caring Beyond Retirement**

By Ret. Col. Fred M. Mills Exec. Advisor of The MASTERS

Retired Sergeant William J. Hollingsworth is a living example of those who have caring and concern for the Missouri State Highway Patrol, while never forgetting those who continue to serve. Bill began his career with the Patrol on May 25, 1958, as a member of the 17th Recruit Class. He was stationed in Troop H after academy graduation until transferring to Troop B in November 1979, where he served for nearly five years. On July 1, 1984, Bill transferred to Troop G and served as a desk officer until he retired on August 1, 1990, completing 32 years of service.

Upon retiring, Bill and his wife (Carol) returned to Maryville, MO, their home during the time he was zone sergeant. Sadly, his beloved Carol passed away in May 2005. Today, Bill continues to call Maryville home where he keeps busy maintaining one of the premier yards in town and continues to volunteer at the Masonic Lodge. He is

an avid RV fan and enjoys traveling in his spare time.

Bill's compassion for the members of the Patrol and their families was, and remains, as strong as the day he first put on his uniform. Bill's caring was evident when he became an active member of The MASTERS in April 1997. As a member, Bill was ever present and drove the long distance from his Maryville home to The MAS-TERS' meetings, as well as the annual The MASTERS Banquet and Patrol Awards Ceremony. In 2007, he became a lifetime member. Bill's involvement and support of The MASTERS demonstrates that his caring and concern for the Patrol didn't diminish when he retired.

In September 1999, Bill was elected as one of the directors, who along with retired Captain Johnnie B. Hoggatt, represented Troop H.

Bill is retiring from his position as director, but retaining his membership

with The MASTERS. He said his desire to serve is as strong as ever, but, "sometimes age catches up with you." He hopes The MASTERS are never needed, but wanted to ensure Troop H has the best representation possible. Bill completed his term as director in April 2018.

Retired Captain Hoggatt's respect for Bill was evident when he described working with him as being, "like a breath of fresh air." Ret. Capt. Hoggatt, in recognition for all Bill has done, recommended his appointment to the position of 'emeritus' director for Troop H. The nomination was unanimously approved by The MASTERS' directors, which also indicates the appreciation the directors have for Bill's service.

While certainly Bill's insight will be missed, we are confident he is only a phone call away. We wish Bill health and happiness, and extend our deepest gratitude for his caring.